#### BELL SYSTEM PRACTICES Plant Series

## 35 KEYBOARD TAPE PRINTER TELETYPEWRITER SET

#### SERVICE MAINTENANCE

#### (TROUBLE SHOOTING)

PAGE

1.	GENERAL	1
2.	TOOLS AND TEST EQUIPMENT	1
3.	TROUBLE SHOOTING	1
	PROCEDURE	3
	TROUBLE SHOOTING CHART	5

CONTENTS

#### 1. GENERAL

1.01 The trouble shooting information presented in this section consists of operational and electrical checks designed to lead maintenance personnel to the functional schematic and circuit area that is causing the trouble in the equipment.

1.02 A thorough knowledge of the sequence of operation for each functioning element is of fundamental importance. Refer to the appropriate section to clarify the operation and function of all teletypewriter set parts.

1.03 The functional schematic wiring diagrams referenced will be found in the appropriate section covering the functional diagrams and connecting information for the 35 Keyboard Tape Printer Set (KTP). Actual wiring diagrams can be found in the section covering the individual components of the set; such as, 35 Tape Printer or 35 Tape Printer Keyboard.

1.04 Where equipment failures are due to mechanical maladjustments, the technician should refer to the adjustment section for the component in question to determine the correct procedure and adjustment.

1.05 Lubrication failures will seldom occur when normal periodic maintenance procedures are followed. See the lubrication section of the component to determine maintenance schedules.

### 2. TOOLS AND TEST EQUIPMENT

- 2.01 Standard set of tools (wire gages, spring scales, spring hooks, wrenches, etc.) as required for component adjustments.
- 2.02 A volt-ohm-milliammeter for checking voltage, current, resistance (continuity) and capacitance.
- 2.03 An eight level signal distortion test set to perform signal distortion tests on the signal generator.
- 2.04 A signal analyzer, also required to perform signal distortion tests on the set.

## 3. TROUBLE SHOOTING

3.01 Since teletypewriter sets are an assemblage of components, the first step in trouble shooting, if the trouble is not obvious, is to sectionalize the trouble to a particular component, then determine what specific mechanism or electrical part is faulty.

3.02 Failures of the equipment can be traced functionally by means of the trouble shooting chart. A step-by-step analysis of the behavior of the equipment in response to the tabulated checks will indicate the area of trouble in which to apply the remedial measures outlined below and referenced in the chart. Since, in most cases, each check step is conditioned by the procedure in preceding steps, examine the condition of all controls before rechecking any step or otherwise performing any trouble shooting check out of sequence.

(a) Comprehensive electrical analysis of the equipment is not generally required in trouble shooting. Reference to an open condition is to a circuit through which current will not flow, due either to a break, a poor connection or a poor or dirty contact mechanism. References to a closed condition is to a normally or intermittently open circuit through which current will flow, either due to a short or to a sticky, dirty or poorly adjusted contact mechanism.

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- (b) <u>Running</u> Open is a condition created by an open signal circuit, resulting in operation of typing and printing mechanisms because of the absence of a stop signal to latch the function clutches.
- (c) <u>Running Closed</u> is a condition created by a closed signal circuit, resulting in failure of typing and printing mechanisms to respond to a signal, due to the absence of the start and spacing elements in the signal, or to mechanical failure.
- (d) <u>Garbling</u> is a condition in which the response of the typing and printing mechanisms does not correspond to the mechanical or signal input.
- (e) <u>Blind</u> is a condition in which a unit is turned off or otherwise disconnected to assure non-response to various signal inputs.

Note: If trouble shooting checks indicate abnormal electrical conditions, refer to the functional schematics referenced in the chart. If the trouble appears to be mechanical, isolate the unit, and refer to the associated adjustment section for the unit isolated.

### PROCEDURE

- 3.03 Make a visual inspection of the equipment to determine if the trouble is caused by loose line or power connections, improperly set switches, erratic motor speed, or improper rangefinder setting.
- 3.04 Arrange the equipment to operate on a test circuit and perform the procedures normally followed after the installation of a KTP set, to sectionalize the trouble. These procedures are primarily performed after initial installation of new or repaired equipment but may be used to assist in locating troubles when they occur.

3.05 Localizing Electrical Troubles: Most electrical troubles are found at the various contacts in the equipment, which include switch contacts, plug-in connector and pin contacts, wiring field terminals, soldered contacts, (including spliced wires), and chassis ground contacts. Electrical circuits in the teletypewriter set have terminal connections at the points where test must be made. Do not disturb the wiring more than necessary when testing or inspecting. Maintenance personnel must be thoroughly familiar with the schematic and wir3.06 Power Supply Checks: To be sure that

proper operating conditions exist, check the input power, AC circuits, and DC circuits in turn before making other tests. These checks will, of necessity, include normal operation of the parts in these circuits and the requirements of all adjustments which would affect the indicated trouble as related to the parts. When check of an adjustment is indicated, care should be exercised not to disturb the adjustment or related adjustments.

3.07 Continuity, Resistance, and Capacitor Checks.

(a) Continuity: The continuity check is used to locate suspected open circuits. In making continuity checks, be sure that parallel current paths are disconnected. Make the tests by checking the continuity through the circuit suspected to be faulty by connecting the test leads so that the current can go only through the suspected circuit. Be sure no other part of the circuit is shunting the circuit being tested. If necessary, disconnect certain leads. Check all likely circuits in this manner. If, after checking all possible causes, the fault cannot be located, make a continuity test of the entire circuit. If continuity is indicated, test the other half of the circuit. Continue sub-dividing the circuit until the open point is definitely located.

(b) Resistance: The resistance check is used to locate suspected open or shorted coil windings, transformer windings, motor windings, fixed resistors and inductors. In making resistance checks, follow the same general procedures as those described for continuity checks.

(c) Capacitor: The capacitor check is used

to locate shorted or leaking elements. To test, discharge the suspected capacitor with an insulated shorting jumper. Then disconnect one lead and connect the capacitor to an ohmmeter. Use the highest reading scale. A good capacitor will be indicated by the ohmmeter pointer first moving up the scale rapidly, then returning more slowly to the infinity mark. A capacitor which is open will give a reading of infinite ohms. A shorted capacitor will give a reading of constant value between zero and infinity, depending upon the resistance of the short.

WARNING: BE EXTREMELY CAREFUL WHEN HANDLING CHARGED CAPACI-TORS. A SEVERE ELECTRICAL SHOCK MAY BE RECEIVED FROM THE CAPAC-ITOR OR LEADS CONNECTED TO A POWER SUPPLY IN OPERATION.

## 3.08 Electrical Checks

 (a) Check for external interruptions to the 115 volt AC or 48 volt DC power supply by checking the power cord connections on the terminal block at the rear of the set.

(b) Check for open fuse at rear of the tape printer keyboard. If open, rotate the associated motor by hand and check for excessive mechanical load before replacing the fuse. If a replaced fuse burns out immediately upon installation, check for shorted wiring in the motor, selector magnets, or the copy light transformer. Also check the fuse in the tape printer selector magnet driver, in sets so equipped.

3.09 Localizing Mechanical Troubles

 (a) Although mechanical troubles can occur in teletypewriter sets, no difficulty should be experienced in locating the fault if the sequence of operation is checked through its various steps. When a mechanical function fails to operate, or operates in a faulty manner, the trouble may be in a particular adjustment, or series of adjustments, or it may be in a particular assembly. One method for checking troubles involves checking the individual requirement for all adjustments in the faulty subassembly or mechanism. Use the related data found in the detailed adjustment procedures to determine the sequence to be followed.

- (b) A second method involves setting up by hand the selecting mechanism and completing the operation by manually rotating the motor, shaft, gear, or cam that normally drives the assembly. This second method is usually quicker when only one adjustment is faulty and the remainder of the mechanism is in good condition. In such cases only the related adjustments need be checked.
- (c) In some instances, faulty operation may be observed only when the mechanism is power driven. The experience of the maintenance personnel and the over-all condition of the equipment will indicate which method is the better approach to a particular trouble. In either mechanical or electrical troubles, additional aid in isolating the difficulty may be secured from records of previous troubles and adjustments.
- 3.10 Refer to the following trouble shooting charts for a more complete tabulation of possible troubles.

# TROUBLE SHOOTING CHART FOR KTP SETS

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STEP PROCEDURE AND NORMAL INDICATION TROUBLE   1 With the power switch on and the motor control relay Motor does not start. Check nection	CHECK	REFERENCE
	power line con-	Schematic WD's
operated, the motor starts.	fuses.	Actual and Schematic WD's
	motor thermal f switch.	-
Synchronous motor (on sets so equipped) runs at incorrect speed.	power line ency.	-
	117V AC line.	_
	motor and nor brushes.	-
Check justme	governor ad- ents.	Adjustments
	governor re- and capacitor.	-
	for sticking nor contacts.	-
No cabinet illumina- tion. Check ceptac	copy light re- cle.	Schematic WD's
	copy light ormer.	Schematic WD's
Cabinet copy lamps Check not illuminated.	bulbs and ts.	Schematic WD's
on idle signal; operates on open on idle signal. data se	output from et (if so used).	Schematic WD's
	output of LP or magnet card.	Schematic WD's
	for open se- coils.	Schematic WD's
Check continu	for signal line uity.	Schematic WD's
Check justme	selector ad- ents.	Adjustments

STEP	PROCEDURE AND NORMAL INDICATION	TROUBLE	CHECK	REFERENCE
		Tape printer runs closed during signal impulse from key- board.	Check output from data set (if so used).	Schematic WD'
			Check signal gen- erator for shorting or mechanical failure.	Schematic WD'
			Check selector ad- justments.	Adjustments
			Check for open signal line to the data set (if so used).	Schematic WD'
3	Transmit from keyboard to tape printer. Error free copy will be printed on the tape printer.	Selector receiving margin short.	Check data set input (if so used).	Schematic WD'
			Check data set output (if so equipped). Sig- nal line ground to connector PIN D9.	-
			Check current output from LTP selector magnet driver on 500 MA sets.	Schematic WD'
			Check selector cur- rent on 60 MA sets.	Actual and schematic WD'
			Check selector mag- nets.	Schematic WD'
			Check selector adjust- ments.	Adjustments
			Check motor speed.	-
		Intermittent errors or garbling.	Check data set input (if so equipped).	Schematic WD'
			Check range finder (may be at marginal setting).	Adjustments
			Check current output from LTP selector magnet driver 500 MA.	Schematic WD'
			Check selector cur- rent on 60 MA sets.	Actual and Schematic WD'
			Check selector mag- nets.	Schematic WD'
			Check selector ad- justments.	Adjustments
			Check motor speed.	-

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STEP	PROCEDURE AND NORMAL INDICATION	TROUBLE	CHECK	REFERENCE
4	When typing, the end-of- line indicator lamp will turn on at about the 70th character.	End-of-line indicator lamp does not light.	Check EOL bulb.	Schematic WD's
			Check EOL circuits for continuity.	Schematic WD's
			Check for open end- of-line switch.	Schematic WD's
		End-of-line indicator lamp lights, but not at about 70 charac- ters.	Check mechanical adjustments of end- of-line indicator.	Adjustments
5	When the tape supply runs low, the LOW TAPE lamp will light.	LOW TAPE lampdoes not light.	Check for open con- dition across low tape switch.	Schematic WD's
			Check LOW TAPE lamp socket connec- tions and lamp.	Schematic WD's

7